



Job title: Café & Shop Staff at the British Museum of Food – Scoop: the Wonderful World of Ice Cream

Dates: The exhibition runs 29th June - 30th September 2018

Exhibition opening hours: 12:00 - 20:00 Monday – Friday & 10:00 - 18:00 weekends

Contract type: Part-time. Ideally, Staff will work a minimum of 4 days per week. Some weekend work will be necessary. Availability will be discussed at Interview stage.

Location: Gasholder, Kings Cross, London (7-minute walk from the station)

Reporting to: Operations Manager (or Operations Assistant in her absence)

Salary: £7.83 (8.5 worked hours / day)

Exhibition Overview

On the 300th anniversary of the first ever publication of an ice cream recipe in an English cookery book ('Mrs. Mary Eales's Receipts' published in 1718), the British Museum of Food (BMoF) presents Bompas & Parr's Scoop: the Wonderful World of Ice Cream. An immersive, engaging and multi-sensory exhibition that combines the creative studio's customary mix of bold ambition, distinct aesthetic and interpretive vigour – this is the world's first ever exhibition exploring the history, science, art and mythologies of ice-cream – and its formative place in our nation's psyche.

Our aim is to create an exciting, and entertaining environment where guests are educated about the wonderful world of ice cream through a mix of distinctive exhibition design, immersive/interactive moments and strong narrative. Guests will end their journey in a café and shop where guests can enjoy a carefully curated choice of our favourite ice creams for sale.

Job Description Overview

Bompas & Parr creates extraordinary experiences and we are looking for the right people to join our team who are willing to go the extra-mile to provide exceptional customer service to create unforgettable moments that will make positive impact. We are looking for people who like to interact with the public and share our vision.

Operational responsibilities

- Work FoH & BoH in the café and shop
- Ensure all food is served in accordance with training and hygiene specifications
- Maintain exceptional cleanliness throughout all areas of the café and shop
- Assist in the daily running of the café & shop
- Support the café & shop Supervisor in ensuring that they are safe and welcoming for all visitors
- Ensure every guest is treated equally and specific visitor access requirements are catered for appropriately
- Address any public needs and respond to general enquiries

- Provide exceptional customer service through knowledge and passion of the exhibition and museum
- Inspire playful exploration and create an enjoyable atmosphere amongst visitors

Financial responsibilities

- Take card payments for shop & café purchases

Specific requirements

- Be available to work 3-5 days per week across the 3 months including some weekends
- Due to the nature of the role, there will be some evening work. We are open to discussion about hours where more flexibility is required.

Person Specification

- We are looking for innately hospitable people with an approachable personality to engage visitors
- We are looking for team players with excellent verbal communication
- We are looking for people who are organised, professional, presentable, proactive and approachable
- You will be required to attend training at the Bompas & Parr studio in Bermondsey and on-site in June
- All team members will require a Food Hygiene Level 2 Certificate (training can be provided)

How to apply

If you are interested in applying for this position, please email bmofoportunities@bompasandparr.com with 'BMoF Café & Shop Staff' in the subject heading.

Please include the following in your application:

- A copy of your current CV
- A short introduction about yourself and why you think you are suitable for the role

Interviews will be held on 29th & 30th May 2018 at Bompas & Parr's Studio in Bermondsey, South London.